



M I S S O U R I

Life & Health

I N S U R A N C E

GUARANTY ASSOCIATION



994 DIAMOND RIDGE, SUITE 102
JEFFERSON CITY, MISSOURI 65109

PHONE: 573-634-8455
FAX: 573-634-8488

December 5, 2016

IMPORTANT NOTICE

YOUR POLICY ADMINISTRATOR IS CHANGING EFFECTIVE JANUARY 1, 2017

Dear Policyholder,

As you were informed previously, on November 15, 2010, the Circuit Court of Cole County, Missouri, placed National States Insurance Company ("National States") into liquidation. Since liquidation, National States, through its Receiver, has administered your policy on behalf of the life, health and annuity guaranty associations.

Effective **January 1, 2017**, National States will no longer be responsible for the administration of your policy (this includes all premium claims and policy administration). Beginning **January 1, 2017**, all correspondence and communications regarding your policy should be directed to Missouri Life & Health Insurance Guaranty Association (MOLHIGA) as follows:

Missouri Life & Health Insurance Guaranty Association
994 Diamond Ridge, Suite 102
Jefferson City, MO 65109

Toll-free Phone Number: 800-769-6320
Main Phone Number: 573-634-8455
Fax Number: 573-634-8488
Email address: MIGA@mo-iga.org

Premium Payment Changes

If you pay your premium by check: As of **January 1, 2017**, your premium checks must be made payable to MOLHIGA. Checks that are not made payable to MOLHIGA cannot be accepted, and will be returned to you for correction.

If you pay your premium through automatic bank draft: As of **January 1, 2017**, your premium will be withdrawn by Central Bank, and will show the name of "MOLHIGA" as the entity withdrawing your premium.

Your benefits will continue to be paid as long as you continue to pay your premium when due and remain eligible for benefits according to the provisions of your policy and subject to the applicable guaranty association limit.

If you have any questions on or before December 31, 2016, please continue to call the National States Liquidator team at 800-868-6788. On or after January 1, 2017, please call MOLHIGA using the contact information above. MOLHIGA hours are from 8:00 a.m. to 5:00 p.m., Monday through Friday, Central Time.